



inlingua Cheltenham Post Covid19 procedures

What date will the school reopen for face-to-face classes?

The school will reopen on Monday 8th March 2021 at 0900. Students are welcome to arrive on the weekend of the 6th and 7th.

What courses do the school offer when it is closed?

inlingua Cheltenham have continued to offer online courses in 6 languages including EFL English and academic subjects in Mathematics, Science and English Language up to A Level. The school offer Groups and one to one courses in all languages and currently offer Pre-intermediate, Intermediate and Upper Intermediate group online classes and any level at one to one.

Will all courses be available face-to-face from 8th March 2021?

All courses will be available from the 8th March and in the coming months. Online courses will continue however for those students who wish to have group and individual online classes and these will be part of our course offers for 2021 and beyond.

How will inlingua Cheltenham ensure the safety of students and staff at the school?

- All students will be asked to bring their own masks, preferably reusable. The school will have a supply of masks for emergencies.
- All staff and student temperatures will be tested on arrival every day the school is open.
- The school will adopt a one-way system of movement around school to avoid close contact.
- Leisure seating areas will be spaced according to social distancing guidelines
- All language level testing will be done online pre arrival
- The speaking placement test will be conducted online pre arrival
- Class sizes will be 8 max for large rooms and 6 max for medium rooms to enable social distancing.
- Break times will be staggered so students are not moving around the corridors or in communal areas at the same time. Teachers will advise of break times on arrival.
- The locations of classes will be in different parts of the school to ensure separation is maintained between different classes
- One-to-One lessons will be held in classrooms big enough to socially distance
- Classrooms will be sanitized after each session



- Restrooms deep cleaned every day
- Hand sanitizer will be available on each floor of the school's buildings
- Hand sanitizer will be available in each classroom
- Hallway doors will be open to aid ventilation and so students and staff do not need to touch the doors
- Classrooms doors will be left open for ventilation and to minimise contact with surfaces
- Online and digital resources will be used instead of physical hard copies of materials
- Students will have their own personal course book
- We would recommend that students take out an insurance policy in their own country to cover Covid19.

5. How will my first day in the UK be affected by Covid-19 precautions?

Day 1 inductions will be online. Registration will be completed digitally. We will ask for photos of passports to be sent digitally pre arrival, so we do not handle your passport. After an initial welcome and orientation student will join classes.

6. What happens if I must quarantine on arrival to the UK?

If you are asked to quarantine, then you can do that with your homestay host. You will need to give border control the address of where you are staying and how you are travelling there (you can book a private transfer with inlingua Cheltenham). Your homestay host will provide support and help with food and other items that you need while quarantining.

You will be able to follow your course online as we will offer connection with your teacher and class in school, you will be able to meet other students online in our virtual classrooms, while you are in quarantine.

What procedures are in place to make the accommodation safe?

Host families will follow all government guidelines on social distancing, we will only place one student per household. Hosts will ensure communal areas are maintained to a high degree of cleanliness. If you need to quarantine at any point during your stay, hosts will provide support and help with food and other items that you need.



How will I get to and from the airport safely?

We will not be offering shared transfers from the airport unless you are arriving with someone and request to book a transfer together. The airport transfers will be in taxis allocated for inlingua Cheltenham and will have a partition between the passenger and the driver. The taxis will be sanitized after each passenger journey

How will I get to and from the school safely?

To get to school on the first day you can walk, and we will ensure students are within walking distance. Cheltenham is a town not a city and you can walk everywhere but if you wish to catch a bus then a face mask needs to be worn while on the bus. A bus journey in Cheltenham is about 10-20 minutes

Will there be a social activity programme and how will it work?

The school will continue to offer a social programme. Conscious of social distancing and security of students we will offer a Social programme where social distancing and sensible precautions are strictly adhered to.

Will I be able to socialise with other students outside of class?

Break times will be staggered so that the communal areas are spacious enough to socialise and keep 1+ metres apart. The social activities programme will also be running with outside activities.

Under current government guidelines, people can meet up with up to six other people if they are outside and stay 1+ metres apart.

How will I get food and drink while studying at inlingua Cheltenham?

inlingua Cheltenham is in the centre of town and currently takeaway cafes and supermarkets are all open and within walking distance of the school. From April and in May 2021 more pubs and restaurants will be open for public use and everything will be open fully from 12th June 2021 and restrictions will cease.

What is the cancellation policy if I book a course now and then I am unable to attend or the school does not open?

All fees less the registration fees of £100 will be fully refunded



What happens if I get symptoms of Covid-19 while studying at inlingua Cheltenham

Students need to let us know straight away if they feel unwell. They can notify us by means of a phone call, school WhatsApp group, text or through the inlingua Cheltenham emergency number. We have protocols in place for this situation and will make sure the student who is ill is well cared for, and that other students are safe. Full details will be given in the pre-arrival information.

Will online courses still be available after March 2021?

Yes, these will continue to be offered for the foreseeable future and be included in the 2021 brochure as they have been very successful and inlingua Cheltenham have many expert online teachers in various languages, academic subjects, and Teacher Training. Group classes are available at specific levels and one to one classes at all levels.

17. Any other questions?

We are here to help you learn in the best possible way for you. We would like to hear from you if you have any other questions about visiting us or anything else, we can help you with.

Contact us on info@inlingua-cheltenham.co.uk